

REFUND, EXCHANGE AND REPLACEMENT FORM

SHIPPING
DETAILS

Name:

Address:

CONSULTANT
DETAILS

Consultant Name:

Consultant Number:

PRODUCT NAME	PRODUCT CODE	INVOICE #	ORDER #	HOST NAME and PARTY DATE	REASON FOR RETURN
Replace	Warranty				
Exchange	Customer Dissatisfaction				
Refund	Consultant Error				
Replace	Warranty				
Exchange	Customer Dissatisfaction				
Refund	Consultant Error				
Replace	Warranty				
Exchange	Customer Dissatisfaction				
Refund	Consultant Error				
Replace	Warranty				
Exchange	Customer Dissatisfaction				
Refund	Consultant Error				
Replace	Warranty				
Exchange	Customer Dissatisfaction				
Refund	Consultant Error				

All products must have a valid Customer receipt (Customer Order form – pink or yellow copy) attached to this form for return to be processed.

INFORMATION

Replace means you are replacing it with the same product
 Exchange means you are exchanging it for a different product within 60 days of purchase
 Refund means a refund on the product within 60 days of purchase

FOR FURTHER INFORMATION ON RETURNS PLEASE CHECK YOUR CONSULTANT POLICIES AND PROCEDURES MANUAL – SECTION 12. FOUND ON THE NCO SITE UNDER DOWNLOADS/POLICIES AND PROCEDURES.